



FEMA

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News Release

Don't Delay! Only Three Days Left to Apply for FEMA Assistance

SANTA FE, New Mexico — Chaves County homeowners and renters who were affected by the Oct. 19-20 storms and flooding have just three days left to apply to FEMA for Federal disaster assistance. The deadline to apply is **Thursday, Jan. 2, 2025, by 11:59 p.m.**

How to Apply for FEMA Disaster Assistance

The first step for individuals and households to receive financial help is to apply to FEMA for federal assistance. There are no costs involved to apply for, or receive, FEMA assistance.

FEMA grants do not have to be repaid. FEMA assistance is nontaxable and will not affect eligibility for Social Security, Medicaid or other federal benefits. Over **\$16.1 million** has already been approved to help storm-impacted individuals and families in their recovery.

There are four ways to apply:

- Visit the Roswell Disaster Recovery Center operated by the state of New Mexico and FEMA at the Roswell Mall. For location and hours, visit fema.gov/drc
Holiday hours at the Roswell DRC are:
Tuesday, Dec. 31, 10 a.m. to 3 p.m.
Wednesday, **Jan. 1**, closed for the holidays.
- Go online to disasterassistance.gov/
- Download the [FEMA App](#) for mobile devices at fema.gov/about/news-multimedia/mobile-products
- Call the FEMA Helpline at 800-621-3362 between 5 a.m. and 9 p.m. Help is available in most languages.
Holiday hours for the FEMA Helpline are:
Tuesday, Dec. 31, 7 a.m. to 4 p.m.
Wednesday, Jan. 1, closed for the holidays.

For an American Sign Language video on how to apply for assistance, visit [youtube.com/watch= WZGpWI2RCNw](https://youtube.com/watch=WZGpWI2RCNw).

For the latest on New Mexico's recovery, follow the FEMA Region 6 X account at X.com/FEMARegion6 or on Facebook at facebook.com/FEMARegion6.

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FEMA's mission is helping people before, during, and after disasters.

FEMA is committed to ensuring disaster assistance is accomplished impartially, without discrimination on the grounds of race, color, national origin, sex, sexual orientation, religion, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, ask for assistance on the FEMA Helpline 1-800-621-3362 (press 2 for Spanish and 3 for other languages). In addition, FEMA's Civil Rights Office can be contacted at FEMA-OCR-ECRD@fema.dhs.gov or toll-free at 833-285-7448.

The SBA is the federal government's primary source of recovery funds for the long-term rebuilding and repair of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners, and renters to fund repairs or rebuilding efforts, and to cover the cost of replacing lost or disaster-damaged personal property. These low-interest disaster loans cover losses not fully compensated by insurance or other recoveries and in many circumstances, do not duplicate benefits of other agencies or organizations. Applicants may apply at <https://lending.sba.gov>. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling (800) 659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call 7-1-1.